

## **INDIA TOURISM DEVELOPMENT COPORATION LTD.**

## **GUIDELINES FOR LODGING PIDPI COMPLAINT**

- 1. The PIDPI complaint should be in a closed/ secured envelope and should be addressed to Secretary, Central Vigilance Commission. The envelope should clearly be inscribed with "Complaint under the Public Interest Disclosure" or "PIDPI".
- 2. The PIDPI complainant should give his/her name and address in the beginning or end of complaint or in an attached letter. The name and address should NOT be mentioned on the envelope.
- 3. Only complaints pertaining to employees of the Government or of any corporation Central bv any Central established or under Act. companies, societies Government or local authorities owned or controlled by the Central Government fall under the jurisdiction of the Commission. Personnel employed by the State and activities Governments of the State Governments or its Corporations etc. will not come under the purview of the Commission.
- 4. Complaints should be sent via post only. Complaints received through emails, Complaint Management Portal or any other electronic medium will not be entertained.
- 5. In order to protect identity of the person, the Commission will not issue any acknowledgement

and the whistle-blowers are advised not to enter into any further correspondence with the Commission in their own interest. The Commission assures that, subject to the facts of the case being verifiable, it will take the necessary action, as provided under the Government of India Resolution mentioned above.

- 6. The complaints should have vigilance angle and should not be for grievance redressal.
- 7. PIDPI complaints should not include details that identify the complainant. If the inclusion of such details is unavoidable then a normal complaint may be lodged in the CVC portal.
- 8. The circulars and letters on PIDPI are available on the website of the Commission and may be referred to for further details.
- 9. Complaints that are personally related to the complainant or addressed to other authorities may lead to disclosure of identity.
- 10. Complaints should not be sent in open condition or on public portal.
- 11. Documents that reveal identity should not be enclosed or mentioned in the complaint e.g. documents received under RTI.
- 12. Complaints where confirmation is not received are closed.
- 13. Anonymous/pseudonymous letters are not entertained.

Sunil Kumar Sharma Chief Vigilance Officer (ITDC)